

King Edward VII's Hospital Customer Profile

Rapid, Consistent Delivery of Diagnostic Information



King Edward VII's Hospital | 5-10 Beaumont Street | London W1G6AA, United Kingdom | +44 20 7486 4411 | www.kingedwardvii.com

King Edward VII's Hospital is a prestigious private hospital in London with a long history of providing care to the British royal family. It is the only hospital in the UK where consultants must be invited to practice. Known for its use of state-of-the-art technologies and a highly credentialed medical staff, the hospital enjoys a reputation as the “foremost private hospital” in London.

The Challenge

King Edward VII's Hospital had an aging PACS that was performing poorly. The hospital was also challenged to provide uniform access to imaging in all service areas. When an upgrade was proposed by another vendor at high cost with no new functionality, leadership at the hospital decided to consider other options.

Why Vital?

Having had a positive business relationship with Vital and Canon Medical Systems in the past, King Edward VII's Hospital launched a tender process to look at alternatives to the current vendor. After careful review, IT, medical and administrative staff all selected Vital.

Implementation

King Edward VII's Hospital outlined requirements that included a timeline for project completion within three months. The hospital set up a dedicated team of clinical and IT resources to direct the implementation of the Vitrea® Enterprise Imaging solution into their clinical informatics structure. Vital dedicated a team of software engineers and professional services staff to provide environmental set up, configuration and workflow integration.

“ The project went really well. The Vital team are brilliant to work with! It is a pleasure to be involved with a highly motivated, forward-thinking group with a can-do attitude.”

Corey Frazer

Imaging Services Manager | King Edward VII's Hospital

Project tasks completed by Vital:

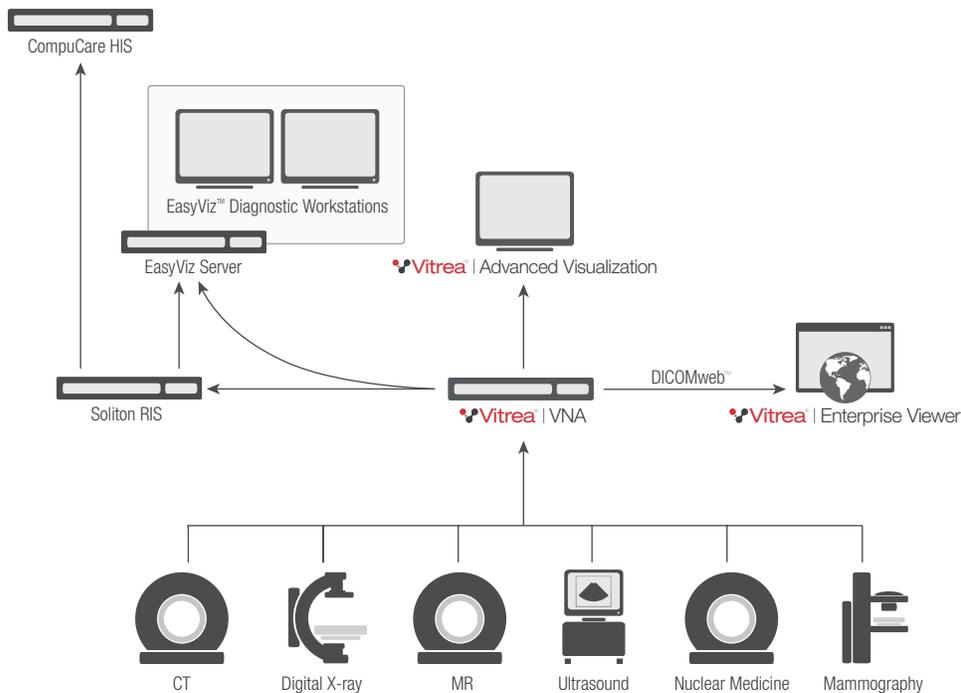
- Project planning
- New IT infrastructure built
- New radiology information system (RIS) installed
- Migration from legacy PACS
- New vendor-neutral archive (VNA), enterprise viewer, diagnostic viewer
- Integration with hospital systems
- Staff training and go-live

Components:

- Vitrea Vision
- Vitrea Connection

References

- Corey Frazer, Imaging Services Manager



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Vital Images, Inc., a Canon Group company, is a leading provider of health imaging informatics solutions, including: advanced visualization, enterprise image viewing solutions and imaging intelligence technology designed to help healthcare organizations deliver exceptional care while optimizing resources across multi-facility organizations.

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